



## **We are Open & Offering Appointments!**

During the COVID-19 pandemic, the safety and well-being of our patients, staff and doctors is our first priority. Our team will continue to go above and beyond the expectations for optometry practices so that everyone who enters our practice will feel safe. We are sure that you are well aware of the concerns about COVID-19, and we would like you to know the steps we are taking.

These measures include, but are not limited to:

- We all need to wear masks
- Practice social distancing
- We disinfect well & often
- We offer curbside delivery
- Call us with any questions

## **An Expectation Checklist For All of Us**

Precautions you should be taking:

- Hand sanitizing stations will be available and must be used by anyone entering the clinic
- Anyone entering the clinic **MUST** wear a mask. If you do not have a mask, we will provide you with one for a donation to one of our favourite charities: Optometry Giving Sight. You will receive a tax receipt on the spot for a minimum \$5 donation.
- Physical Distancing will be maintained.
- Walk-in appointments **WILL NOT** be allowed. You **MUST** call to book a time to pick up your eyeglasses, sunglasses, or contact lenses in order to ensure social distancing protocols are adhered to. Additionally, we are scheduling appointments for new eyewear and sunglass purchases in the boutique.

Steps our practice is taking:

- Plexiglass barriers have been installed.
- Hands will be cleaned before and after every patient interaction.
- We will all be wearing personal protective equipment (PPE).
- Physical distancing will be maintained.

- Protective shields have been installed on our equipment.
- Every piece of equipment that a patient contacts will be disinfected before use with the patient.
- Every frame or sunglass that you try on will be disinfected after you try it on.
- The washroom WILL NOT be accessible to patients.
- As well as the above directives from our College, we will be installing a Hextio advanced air purifier and virus killer.

York Mills Eye Care | 97 Wilson Avenue | North York | M5M 2Z9  
(416) 485-5233 | [info@yorkmillseyecare.com](mailto:info@yorkmillseyecare.com) | [www.yorkmillseyecare.com](http://www.yorkmillseyecare.com)